

## 2015 Balanced Scorecard

Goal	Measure	Year-End 2015		
		Status	Target	Actual
Maintain Infrastructure	Generation Market Readiness (%)		99.40	<b>99.15</b>
	Transmission System Reliability (%)		96.23	<b>96.83</b>
Financial Management	Debt Coverage (Ratio)		2.70	<b>3.07</b>
	O&M Budget Performance (\$ Millions)		474.0	<b>440.6</b>
Energy Services	MMBTU's Saved		400.1	<b>501.6</b>
	Energy Efficiency Investment in State Facilities (\$ Millions)		50.4	<b>53.7</b>
Workforce Management	Retention (# of Touchpoints)		995	<b>1813</b>
Safety Leadership	DART Rate (Index)		0.78	<b>0.92</b>
Environmental Responsibility	Environmental Incidents (Units)		32	<b>26</b>

Status	
	Meeting or Exceeding Target
	Below Target
	Significantly Below Target