Niagara Power Vista

Due to the fluid nature of COVID-19 news, this is the most up-to-date information available. Please check back frequently for updates. We appreciate your understanding for any changes to this information or closings due to an abundance of concern for the health and safety of our visitors, staff and the community.

We look forward to your visit with your health and safety as our top priority.

To protect the health and safety of our visitors and the Niagara Power Vista staff, and to protect our employees who perform the critically important jobs for generating and transmitting electricity, the Power Vista is meeting or exceeding New York State Low-Risk Indoor Arts & Entertainment Guidelines for Employers and Employees. The Safety Plan for the Power Vista, developed under the guidelines, is available for viewing at the Power Vista.

What are the requirements for entry to the Power Vista?

All visitors to the Power Vista must register for a scheduled tour.

Visitors must at all times wear a mask and will have a temperature check upon arrival. Visitors will also be asked the health-related questions. Please remember to bring your own mask.

A visitor, and their tour group, are required to leave the Power Vista, if they have a temperature at 100 degrees Fahrenheit or greater, refuse to wear a mask or answer "yes" to any of the following health questions:

- Do you have a recordable fever of 100 degrees Fahrenheit or greater?
- Within the last 14 days, have you had any known close contact (less than 6 feet, more than 10 minutes) with a person confirmed or suspected to have COVID-19?
- Are you currently experiencing ANY symptoms of the COVID-19 virus – any combination that is NEW for you – NOT allergies or a pre-existing condition:
  - Cough (new or worsening)
  - Shortness of breath (new or worsening)
  - Troubled breathing (new or worsening)
  - Chills/repeated shaking with chills
  - Muscle Pain (new or worsening)
  - Headache (new or worsening)
  - Sore Throat (new or worsening)
  - New loss of taste or smell
- Are you awaiting your own COVID-19 diagnostic test results, or have you tested positive for COVID-19 in the past 14 days?
- Have you traveled from a state with significant community spread of COVID-19 (restricted state) for longer than 24 hours within the past 14 days?
Visitors should arrive no sooner than 20 minutes before the start of their scheduled tour. Waiting should be done in personal vehicles or off site. Visitors must be ready on time for their scheduled tour. Individuals who arrive late may, within reason (five minutes or less) be able to join their tour already in progress. Missed tour appointments will need to reschedule for a future tour opening, which might be a different day.

**What is admission and the hours of operation?**

The Power Vista is open free of charge Monday, Wednesday and Friday 9 am – 5 pm for scheduled tour reservations only.

**How do I register for a tour?**

Call the Power Vista at 716-286-6661 or 1-866-NYPA-FUN or click on the Schedule a Tour link on the Power Vista web page. A representative will contact you to schedule your tour.

The Power Vista has a “timed” tour visit requiring a registration process. Groups of 10 or fewer, composed of family members or those sheltering in place together, will be scheduled for a tour that begins and ends at a specific time, and allows for appropriate social distancing. This is well below occupancy limits as set by the physical space and state COVID-19 guidance. The names, and an email or phone number for at least one member of a family or sheltering in place group, is required to schedule a tour and temporarily stored if needed for contact tracing or tour cancellation.

**How and when is the Visitor Center cleaned?**

Between tours, tour guides will wipe all surfaces touched during the tour. The buildings & grounds employee will clean other surfaces and areas where visitors traveled during the tour including door handles, stair and elevator handles, elevator buttons, seating, tables and restrooms.

**What is offered on the Power Vista tour?**

We are offering a low touch 30-minute guided tour only. Visitors will be greeted in our reception area with a message from NYPA leadership. A tour guide will take the tour onto an overpass walkway overlooking the Robert Moses-Niagara Dam—the main generating facility for the Niagara Power Project. The tour guide will operate an exhibit showing the internal workings of the dam in a 15-minute presentation offering time for questions and answers. A video wall will show the incredible construction of the entire Niagara Power Project. We will also discuss NYPA’s role in New York State’s transmission grid and renewable energy goals. Weather-permitting, visitors will be allowed onto an outdoor observation deck more than 300 feet above the Niagara River gorge for photos and viewing.

**What areas of the Power Vista are open to the public?**

Areas open to the public at the Power Vista include posted public parking areas and the entrance patio to the reception building.

Inside the reception building, reception building restrooms, overpass walkway and portions of the upper level exhibit area leading to and from the upper level outer deck are open to visitors who have registered for a tour and passed all entry requirements.

The lower level exhibit area including the community room, classroom, snack area and mezzanine level bathrooms remain closed to the public.

Other outdoor recreation areas related to the Niagara Power Project remain open to the public on a seasonal basis such as the fishing platform. Please wear face coverings, follow social distancing and abide by other COVID-19 health and safety actions when appropriate in outdoor settings.

**Where do I park?**

The Power Vista has plenty of FREE parking, including motor home parking. We have designated fast charger parking for electric vehicles. You may consider parking in our lots then taking the Discover Niagara Shuttle (in season) to other area attractions and returning by shuttle to our lots to get your vehicle. More information on the shuttle and all the stops along its route are available at [www.discoverniagara.org](http://www.discoverniagara.org).
Can I use my Power Player Badge?

Power Player Badges will not be distributed or needed for the tour.