

# VISITORS FAQ



**NY Power  
Authority**

## Hawkins Point Visitor Center

*Due to the fluid nature of COVID-19 news, this is the most up-to-date information available. Please check back frequently for updates. We appreciate your understanding for any changes to this information or closings due to an abundance of concern for the health and safety of our visitors, staff and the community.*

We look forward to your visit with your health and safety as our top priority.

To protect the health and safety of our visitors and the Hawkins Point Visitor Center staff, and to protect our employees who perform the critically important jobs for generating and transmitting electricity, the Hawkins Point Visitor Center is meeting or exceeding [New York State Low-Risk Indoor Arts & Entertainment Guidelines for Employers and Employees](#). The Safety Plan for the Hawkins Point Visitor Center, developed under the guidelines, is available for viewing at the visitors center.

## What are the requirements for entry to the Hawkins Point Visitor Center?

All visitors to the Hawkins Point Visitor Center must register for a scheduled tour.

Visitors must at all times wear a mask and will have a temperature check upon arrival. Visitors will also be asked health-related questions. Please remember to bring your own mask.

A visitor, and their tour group, are required to leave the Hawkins Point Visitor Center, if they have a temperature at 100 degrees Fahrenheit or greater, refuse to wear a mask or answer “yes” to any of the following health questions:

- Do you have a recordable fever of 100 degrees Fahrenheit or greater?
- Within the last 14 days, have you had any known close contact (less than 6 feet, more than 10 minutes) with a person confirmed or suspected to have COVID-19?
- Are you currently experiencing ANY symptoms of the COVID-19 virus – any combination that is NEW for you – NOT allergies or a pre-existing condition):
  - Cough (new or worsening)
  - Shortness of breath (new or worsening)
  - Troubled breathing (new or worsening)
  - Chills/repeated shaking with chills
  - Muscle Pain (new or worsening)
  - Headache (new or worsening)
  - Sore Throat (new or worsening)
  - New loss of taste or smell

Are you awaiting your own COVID-19 diagnostic test results, or have you tested positive for COVID-19 in the past 14 days?

Have you traveled from a state with significant community spread of COVID-19 (restricted state) for longer than 24 hours within the past 14 days?

*(continued)*

Visitors should arrive no sooner than 20 minutes before the start of their scheduled tour. Waiting should be done in personal vehicles or off site. Visitors must be ready on time for their scheduled tour. Individuals who arrive late may, within reason (five minutes or less) be able to join their tour already in progress. Missed tour appointments will need to reschedule for a future tour opening, which might be a different day.

### **What is admission and the hours of operation?**

The Hawkins Point Visitor Center is open free of charge Monday, Wednesday and Friday 9 am – 2:30 pm for scheduled tour reservations only.

### **How do I register for a tour?**

Call the Hawkins Point Visitor Center at 315-764-6679 or click on the Schedule a Tour link on the Hawkins Point Visitor Center web page. A representative will contact you to schedule your tour.

The Hawkins Point Visitor Center has a “timed” tour visit requiring a registration process. Groups of six or fewer, composed of family members or those sheltering in place together, will be scheduled for a tour that begins and ends at a specific time, and allows for appropriate social distancing. This is well below occupancy limits as set by the physical space and state COVID-19 guidance. The names, and an email or phone number for at least one member of a family or sheltering in place group, is required to schedule a tour and temporarily stored if needed for contact tracing or tour cancellations.

### **How and when is the Visitor Center cleaned?**

Between tours, tour guides will wipe all surfaces touched during the tour. The buildings & grounds employee will clean other surfaces and areas where visitors traveled during the tour including door handles, handrails, seating, tables and restrooms.

### **What is offered on the Hawkins Point Visitor Center tour?**

We are offering a low-touch 30-minute guided tour by registration only. The tour will finish with time for questions and answers.

### **What areas of the Hawkins Point Visitor Center are open to the public?**

Areas open to the public at the Hawkins Point Visitor Center include posted public parking areas and the walkways around the visitor center.

The visitors center building and restrooms are open to visitors who have registered for a tour and passed all entry requirements.

The Visitor Center’s theater, conference room and bicycle exhibit are closed to the public.

Other outdoor recreation areas related to the Hawkins Point Visitor Center remain open to the public, weather-permitting.

### **Where do I park?**

The Hawkins Point Visitor Center has plenty of FREE parking including motor home parking.