

# NYPA strategic plan: powering the future

Mission

“Power the economic growth and competitiveness of New York State by providing customers with low cost, clean, reliable power and the innovative energy infrastructure and services they value”

Customer

- Reduce energy use and cost
- Need for resiliency
- Demand for “green” options

Infrastructure

- Unpredictable demand patterns
- Decentralized power network

Internal

- Need for new skills and greater agility
- Changing employee goals

